

iSEE Warranty Guidelines

The following document provides Warranty Guidelines on the timeline and extent of a valid warranty for iSEE products. All Warranty Claims should be submitted to warranty@iseeinnovation.com using the editable PDFs.

Product (or Part)	Length of Warranty Proof of Purchase – From Date of Purchase	Length of Warranty No Proof of Purchase – From Date of Manufacture	Notes
Suction Cup Products (Plastic)	12 months	N/A	Final decisions made by iSEE Warranty Team
Suction Cup Products (Wire)	12 months	N/A	Final decisions made by iSEE Warranty Team
Coolers (Double Play, 18 gallon)	12 months	18 months	Photo of manufacturing month and year molded into bottom of Cooler.
Roller Chills (Counter Top & Glass Doors)	12 months (from shipment date)	18 months Requires proof of purchase from serial plate of Roller Chill	Use serial plate on back of Roller Chill for manufacture date, model, and serial number
Roller Chill Compressors	5 years	68 months maximum Requires proof of purchase from serial plate of Roller Chill	1 st Year: Full warranty After 1 st Year: Cost of compressor, not labor, installation, freight, etc.
Sealed, Multi-Glass Windows or Doors	3 years	62 months maximum Requires proof of purchase from serial plate	Requires approval from iSEE Warranty Team dependent on cause of damage

*Proof of Purchase is a copy of the Customer’s Invoice.